

## **NEWS RELEASE**

DEFENSE FINANCE AND ACCOUNTING SERVICE

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## Advice of Payment (AOP) Revised

In a continuing effort to address travel customer concerns while enhancing service, DFAS has made a requested change to the travel advice of payment (AOP).

Instead of using local standard abbreviations, the AOP will now spell out the long name of the itinerary location. This change was submitted for evaluation and was released in a system change package on Sept. 5, 2000. The change only affects customers who receive disbursements through DFAS Indianapolis, Standard Finance System Redesign-1 (SRD-1) East Database.

A more detailed revision of the AOP change is scheduled for release in January 2001. This revision will include sub-sections for personal information, summary of entitlements, itinerary and reimbursable expenses. The reimbursable expense section will include a display listing the itemized reimbursements requested by the traveler. The AOP will also provide instructions on how to contact a customer service representative. This final revision will be available to all DFAS customers that receive disbursements through SRD-1

For more information on DFAS travel, visit our website at http://www.dfas.mil/money/travel/.